

PIS Executive Profile

Position: Senior Information Technology Leader

Location: Dallas, TX

Relocate: ☐ Yes ☒ No ☐ Possibly

CID#: 222654



EXECUTIVE CANDIDATE PROFILE

Engaging, collaborative, results-driven technology leader with proven success in IT Strategy, Operations, Portfolio Management, and Process Improvement. Highly skilled at quickly assessing talent and situations, navigating complex environments, and taking action to achieve desired outcomes. Passionate about developing people and solving complex challenges.

IT Operations: Led day-to-day IT Operations with oversight of an \$8.5M technology budget and implemented secure, stable, scalable, and modern technology solutions to solve business needs with minimal staffing requirements.

Strategic Planning: Developed technology roadmaps to improve business processes, modernize technology solutions, support business and cybersecurity objectives, and reduce staffing costs.

Process Engineering: Collaborated with business units and functional teams to identify opportunities to improve efficiencies, streamline workflows, and automate manual activities.

Portfolio Management: Oversaw system design, implementation, and product enhancements in collaboration with impacted business units and leadership teams.

Vendor Management: Developed strategic partnerships with third-party advisors, consultants, and service providers to support technology initiatives. Held vendors and service providers accountable for meeting performance expectations.

Contract Negotiation: Developed technology-specific NDAs, and negotiated vendor contracts to reduce risk and liability, reduce costs, and achieve favorable contract terms.

■ Recognition / Achievements

- Developed and managed a department budget of \$8.5M
- Dramatically increased organizational security posture by proposing and implementing specific and strategic initiatives
- Overhauled Service Desk and operationalized various functions through defined processes and procedures, assigned roles, and automated reports
- Designed and led project strategy, planning, implementation, communication, and reporting for technology initiatives

■ Education / Designations

- B.S. in Communications