

EXECUTIVE CANDIDATE PROFILE

Tech-savvy and accomplished professional with extensive experience in governing IT operations, devising robust policies/strategies, and revamping IT infrastructure within an organization as per established procedures.

Recognized for being highly skilled in managing various IT projects and associated programs from inception to completion within defined scope, budget, and quality.

Has developed a stellar track record of defining strategic vision, understanding business requirements, and transforming services to realize business goals, gain competitive advantage, and achieve bottom-line results. Proven record of success in providing solution architecture in identifying opportunities to integrate internal systems, minimize redundancy, and increase system and cost efficiencies. Exercises immaculate management talents to achieve operational excellence by spearheading all operations of the IT department and providing effective training to employees.

The ability to establish and strengthen professional relationships with clients, stakeholders and vendors has been well appreciated over the years.

Others may take pride in meeting all standards set before them: this specialist's passion is for delivering service and leadership that goes beyond organizational expectations.

- Recognition / Achievements
 - Implementation of a Salesforce platform for case management
 - Implementation of SAP to replace legacy FAS
 - Implementation of EFI PACE printing software system at \$10K under budget
 - Information Technology Infrastructure Library (ITIL) certified
- Education / Designations
 - PHD, Master's Degree -Software Engineering
 - Bachelor's Degree Information Systems

